

PATENT  
Customer No. 25,537  
Attorney Docket No. 03-1023

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: )  
Mahesh RAJAGOPALAN et al. ) Group Art Unit: 2614  
Application No.: 10/720,784 ) Examiner: Addy, T.  
Filed: November 24, 2003 ) Confirmation No.: 4941  
For: METHODS AND SYSTEMS FOR )  
CONTACT MANAGEMENT )

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**REPLY TO OFFICE ACTION**

In reply to the Office Action mailed June 20, 2008, the period for response extending to September 22, 2008 (September 20 being a Saturday), Applicants respectfully request reconsideration of this application in light of the following:

**Remarks** begin on page 2 of this paper.